



**Windermere**

*everyone is someone  
in our community*



STH CALD CFS NETWORK

**Southern Integrated CALD  
Child & Family Services  
Network Partner Agency List  
and Contact Details**



STH **CALD** CFS NETWORK

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### **Southern Integrated CALD Child and Family Services (CFS) Network Accord**

#### **Terms of Reference for Southern Integrated CALD Child and Family Network (SICCFN)**

##### **Aim and Role of the Network**

The aim of the Southern Integrated CALD Child and Family Network (SICCFN) is to enable agencies engaging with children and families to effectively collaborate, consult and review access and equity issues specifically for those people from non-English speaking communities.

This will be achieved in the following ways:

- All members will bring to the network the sharing of program information, research, opinions and ideas that promote access for CALD communities to child and family services
- The development of strategies to ensure that multicultural issues are adopted by agencies and service providers, and integral part of planning and service delivery for all services represented
- The network will work towards enhancing inter-agency and inter-sectoral relationships to develop cultural responsive services and programs
- Promote engagement and collaboration with multicultural communities through broad consultation to address child and service issues
- Identify through consultation with providers from across community, NGO and government sectors, gap services for CALD families
- Promotion of standards, principles, protocols and compliance to the Human Rights Charter and the Victorian Multicultural act and other related obligations both State and Federal.

##### **The Role of the Working Group**

- The role of the working group is to work towards responding and acting on issues arising from the wider network.

##### **Membership**

Membership of Southern Integrated CALD Child and Family Network will comprise:

- Windermere Child and Family Services who will facilitate the meetings
- Representative from CALD communities and/or CALD consumer representatives who live in the Southern Region ( Casey, Cardinia, Kingston, Bayside, Mornington Peninsula Shire, Greater Dandenong, Frankston, Glen Eira, Port Phillip and Stonnington)
- Children and Family Service providers who work in the Southern Region.



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### List of Southern CALD CFS Network Member Agencies

1. Ames Education Dandenong
2. Greater Dandenong Community Health Service
3. Quit Victoria
4. Child Support Agency
5. Mornington Peninsula Domestic Violence Service
6. Hanover
7. Immigrant Women's Domestic Violence Service
8. OzChild
9. Sheriff's Operation-Department of Justice
10. WAYSS Ltd
11. Specialist Children's Services (SCS), Dandenong team
12. City of Greater Dandenong-Early Years Team
13. African Holistic Social Services (AHHSV)
14. WHISE
15. Windermere Child and Family Services
16. Parkinson's Victoria
17. Vestana Hispana (Spanish Window)
18. Playgroup Victoria
19. ERMHA (Eastern regions mental health association)
20. YMCA-Dandenong Oasis
21. The New Hope Foundation
22. Wellsprings for Women
23. Anglicare Parentzone
24. Specialist Children's Services (DEECD-Dandenong Team)
25. AMES IHSS Noble Park
26. Australian Turkish Association Inc.
27. Australian Croatian Community Services
28. Cardinia-Casey Community Health Service
29. Centrelink
30. Commonwealth Respite & Carelink Centre
31. Consumer Affairs Victoria Southern Metropolitan Region
32. City of Greater Dandenong
33. Family Focus Program (Centrelink Dandenong)
34. Outlook Inc.
35. Springvale Learning & Activity Centre
36. Victorian Police
37. Relationships Australia
38. Foundation House
39. Department of Human Services (DHS)
40. **Springvale Community Aid and Advice Bureau (SCAAB)**
41. **Peninsula Crisis & Support Services / Peninsula Youth & Family Services**



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<b>Name of attendee</b>  <b>Beata Wasiak</b>	<b>Organisation represented</b>  <b>AMES Education Dandenong</b>
<b>Contact number:</b>  <b>8791 2401</b>	<b>Services offered</b>  <b>English classes for AMEP eligible migrants and refugees</b>
<b>Email:</b>  <b>beataw@ames.net.au</b>	<b>Areas covered</b> <b>Dandenong, Endeavour Hills, Narre Warren</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> CSWE 1, 2, 3 Professional Pathways Program  <b>New projects being planned:</b>  Retail course (at Dandenong AMES) Hair and Beauty, Trade Tasters in partnership with Chisholm TAFE (at Chisholm) in term 2  <b>Other news:</b> Planning to open a community based class in Cranbourne	



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<b>Name of attendee</b> Chris Blakey	<b>Organisation represented</b> Greater Dandenong Community Health Service
<b>Contact number:</b> 8558 9102/0488 500 260	<b>Services offered</b> Community Development Project Officer – ‘Keeping Families Together’ Train the Trainer program for African Families
<b>Email:</b> chris.blakey@southernhealth.org.au	<b>Areas covered</b> Greater Dandenong
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  Stage 3 of this project is underway, supporting ‘Family Resource Leaders’ to practice their group facilitation skills in a co-facilitation role, build confidence and network with local agencies delivering the ‘Keeping Families Together’ parent information sessions. To also link them to further accredited training if desired plus develop a database of new Trainers in CGD collaboratively with Callie Miratana of CGD Council with the purpose of linking trainers with local agencies to enhance co-facilitation opportunities for further practice and possible employment options.  <b>New projects being planned:</b>	



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<b>Name of attendee</b> Verónica Ramos	<b>Organisation represented</b>  Multicultural Project. Quit Victoria
<b>Contact number:</b> 9635 5502	<b>Services offered:</b> Quit's Multicultural Project works with community groups, ethnic organisations, welfare, health and educational organisations and the ethnic media, to reduce illness and suffering caused by smoking and by exposure to cigarette smoke.
<b>Email:</b> Veronica.Ramos@cancervic.org.au	<b>Areas covered:</b> Health promotion. Prevention, cessation and support programs.
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Free <b>information sessions</b> on the health effects of smoking, second-hand smoking and Quit services to community groups. Trained <b>bilingual educators</b> deliver info sessions in 20 languages. <b>Scholarships</b> for bilingual workers to be trained as Quit educators. Print and online <b>resources</b> in 21 languages. <b>Interpreter service</b> to call Quitline, telephone quitting information and advice service.  <b>New projects being planned:</b> Staff training for community and health workers to address tobacco use amongst clients from CALD backgrounds.	



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<b>Name of attendee</b> Rebecca Rulla	<b>Organisation represented</b> Child Support Agency
<b>Contact number:</b> 03 9659 5724	<b>Services offered</b> Stakeholder Relations and support
<b>Email:</b> Rebecca.rulla@csa.gov.au	<b>Areas covered</b> Melbourne metropolitan area and surrounds.
<p><b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:</p> <ul style="list-style-type: none"><li>- The CSA are currently going through a national restructure of functions and organizational remapping. Further information will be available over the coming weeks.</li><li>- If you have any Child Support related matters which you would like more information about, please contact the Stakeholder relations hotline (03 9659 5851).</li></ul> <p>The CSA website is: (<a href="http://www.csa.gov.au">www.csa.gov.au</a>)</p> <p>There is also a Family Relationship Advice Line (FRAL) service, which can provide support to families affected by relationship or separation issues. The phone number is 1800 050 321.</p> <p><b>Current events or programs:</b></p> <p><b>New projects being planned:</b></p>	



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<b>Name of attendee</b> Yolanda Cuberes	<b>Organization represented</b> Mornington Peninsula Domestic Violence Service. Program of the Good Sheppard Youth and Family Services.
<b>Contact number:</b> 59719454	<b>Services offered</b> Support and information to women and children experiencing domestic violence who live and/or worker in the Mornington Peninsula.
<b>Email:</b> <a href="mailto:a.palmer@goodshepvic.org.au">a.palmer@goodshepvic.org.au</a> program manager <a href="mailto:y.cuberes@goodshepvic.org.au">y.cuberes@goodshepvic.org.au</a> case manager	<b>Areas covered</b> Mornington Peninsula
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  <b>New projects being planned:</b>  <b>Other news:</b> On the 30 <sup>th</sup> of November 2009 a project “ Researching the Gaps: The needs of women who have experienced long-term domestic violence” was launched. The project was initiated by our service MPDVS and supported by a Social Policy Research Unit. Attached is the Key message of the research:  “There is a major gap in policy in the integrated family violence service system relating to the acknowledgement that some women and their children are at high risk of experiencing ongoing consequences of family violence and thus require longer term support than is currently sustainable within the current crisis-focused system. This policy gap has constrained and limited the capacity of the Mornington Peninsula Domestic Violence Service (MPDVS) – the only specialist domestic violence program on the Mornington Peninsula - to develop and sustain programs that meet the needs of their long-term and return clients through multi-agency collaboration. For the risks to these women and children to be properly managed – and future costs to be prevented - a suite of services is recommended.”  Please note: If any organization is interested in the research, please contact the service and we will endeavour to post a report to you.	



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<b>Name of attendee</b> <b>Tea Wolfe</b>	<b>Organisation represented</b> <b>Hanover</b>
<b>Contact number:</b> <b>9792 0750</b>	<b>Services offered</b> <b>The Family Focus Program works with families to prevent homelessness.</b> <b>Hanover also has crisis and transitional accommodation for singles, couples and families. Referrals come from WAYSS.</b>
<b>Email:</b> <b>twolfe@hanover.org.au</b>	<b>Areas covered</b> <b>Family Focus: Dandenong, Keysborough, Endeavour Hills and Doveton</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  <b>New projects being planned:</b>	



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<b>Name of attendee</b> Roshan Bhandary	<b>Organisation represented</b> Immigrant Women's Domestic Violence Service
<b>Contact number:</b> 8413. 6812	<b>Services offered: Support services to women from CALD background experiencing Family Violence.</b>
<b>Email:</b> iwpm@infoxchange.net.au	<b>Areas covered- State-wide agency</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Recovery and Educational Women's Group North West Men's Behaviour Change Partnership Vietnamese Group Intensive case management support through Complex Case Support  <b>New projects being planned:</b>  <b>Other news:</b>  IWDVS is recently implementing a project entitled "Identifying barriers to legal/justice system faced by CALD victims of family violence and to facilitate better access by fostering better understanding and work towards collaboration". The project will identify barriers and gaps that CALD women and children experiencing family violence face in accessing law. It will facilitate better access to justice/legal system by educating different CALD communities on legal systems as well as creating awareness on cultural sensitivity to service providers. It will conduct a series of workshops to create a common platform and initiate dialogues between CALD communities and Legal/Justice system to pave way for more collaboration. By educating the wider community on family violence and accessing law, the project envisions preventing further incidences of family violence thus working across all levels of prevention (primary, secondary and tertiary). IWDVS project worker will be contacting CALD service providers for assistance in collecting relevant information. The publication will be launched in November 2010.	



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<b>Name of attendee</b> Andrew Broom Quality Coordinator	<b>Organisation represented</b> OzChild
<b>Contact number:</b> 9695 2200	<b>Services offered</b> Home-Based Care, Family Services, Kinship, Disability Services, VCAL, RTO, Counselling, Education Services
<b>Email:</b> Refer <a href="http://www.ozchild.org.au">www.ozchild.org.au</a>	<b>Areas covered</b> Inner middle, South-East, Mornington Peninsula (dependent on program)
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Currently undertaking yearly internal reviews of Home-Based Care and Family Services – large focus is on CALD and Indigenous cultural competence and capacity Kinship program rapidly expanded due to recent tender  <b>New projects being planned:</b> Cultural awareness training for carers of CALD/Indigenous kids in care	



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<b>Name of attendee:</b> <b>Loy Kop</b>	<b>Organisation represented:</b> <b>Sheriff's Operations at the Department of Justice</b>
<b>Contact number:</b> <b>8762 5360 mob 0408 38 11 62</b>	<b>Services offered:</b> <b>Education, information and interviews on the enforcement of warrants in Victoria</b>
<b>Email:</b> <b>loy.kop@justice.vic.gov.au</b>	<b>Areas covered:</b> <b>Port Melbourne to Pakenham to Portsea</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including: <ul style="list-style-type: none"><li>• Education of CALD communities with interpreters (if required) in the enforcement powers of the Sheriff.</li><li>• Information sessions for CALD communities with interpreters (if required) on rights and obligations of people with court orders and warrants</li><li>• Interviews with individuals with interpreters (if required) to resolve and finalise their outstanding fines, court orders and warrants</li></ul>	
<b>Current events or programs:</b> <ul style="list-style-type: none"><li>• Driver Education for Africans at SEMRC</li><li>• Driver training program for the Burma community at Frankston</li><li>• Information and education sessions in conjunction Consumer Affairs Victoria for Sudanese, Iraqi, Afghan, Turkish, Vietnamese and Chinese communities</li></ul>	
<b>New projects being planned:</b> <ul style="list-style-type: none"><li>• Information sessions for Financial Counsellors</li></ul> Information and education sessions for other CALD communities	



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<b>Name of attendee:</b> Emily Mezzapesa	<b>Organisation represented:</b> WAYSS Ltd
<b>Contact number:</b> (03) 9791 6111	<b>Services offered:</b> Short term housing – Information & Referral Services – Drug & Alcohol Services – Women Services.
<b>Email:</b> emilym@wayssltd.org.au	<b>Areas covered:</b> Frankston – Casey/Cardinia – Greater Dandenong – Mornington Peninsula.
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>   <b>New projects being planned:</b>   <b>Other news:</b> Will advise as happens.	



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<b><u>Name of attendee</u></b> Debbie Harte, attending on behalf of Alison de Bruyn	<b><u>Organisation represented</u></b> Specialist Children's Services (SCS), Dandenong team
<b><u>Contact number:</u></b> Alison de Bruyn Team Leader, Dandenong SCS 9213 2030 0437 368 151	<b><u>Services offered</u></b> Early childhood intervention services for young children (prior to school entry) with diagnosed disabilities and developmental delays. This includes physiotherapy, speech therapy, occupational therapy, psychology and specialist education services.
<b><u>Email:</u></b> <a href="mailto:debruyn.alison.m@edumail.vic.gov.au">debruyn.alison.m@edumail.vic.gov.au</a>	<b><u>Areas covered</u></b> We provide services to children and families living in the City of Greater Dandenong, City of Casey, and Shire of Cardinia.
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> We provide individualized services for families and children who have been referred to us through Early Childhood Intervention Services (ECIS) Central Intake [1300 720 151]. Doctors, maternal & child health nurses, kindergarten teachers, parents and others can refer children to Central Intake <i>with parental permission</i> . We have interpreters accompany us to provide services as needed.  <b>New projects being planned:</b> Nothing specific at the moment, but we will update each month.  <b>Other news:</b> Unfortunately there is nearly always a waiting period between referral and when services can commence.	



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<b>Name of attendee</b> Callie Miratana	<b>Organisation represented</b> City of Greater Dandenong Early Years team
<b>Contact number:</b>  (03) 9767 0839	<b>Services offered</b>  Early Years Project Worker
<b>Email:</b> cmirat@cgd.vic.gov.au	<b>Areas covered</b> Varied – mainly the promotion of early years services and support services for families in CGD
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including: <b>Current events or programs:</b>  Website available to promote services available to families and children in CGD eNewsletter to promote any information for children and families to all ECCE services and support services Early Years Project work Can work with support services to provide information to their families in any format – example: I attend small group work to provide information to new mums about their early years options and what they can get access to.  <b>New projects being planned:</b>  Website Varied Council projects that may come up via Best Start  <b>Other news:</b> My role is varied and can be adapted to fit any group or organization that wants to promote early year's services to families and children in City of Greater Dandenong. I am open to being available to discuss how I can assist groups to engage families so that children can participate in early years services .i.e: playgroup, kindergarten, childcare	



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<p><b>Name of attendee</b>  <b>Theresa Sengaaga Ssali &amp; David Tut Kuiy</b></p>	<p>Organisation represented :          African Holistic Social Services Victoria (AHSSV), a service managed by Eastern And Central Africa Communities of Victoria (EACACOV)</p>
<p><b><u>Southern Region</u></b>  <b>AHSSV/EACACOV Office</b>          12 Buckley Street, Noble Park 3174          Phone: 9548 0366 (Noble Park Office),          Contact: Theresa Sengaaga Ssali &amp; David Tut Kuiy</p> <p><b>Inner Melbourne</b>          40 Grattan Street, Prahran 3181          Phone: 9510 0167          Contact: Theresa Sengaaga Ssali &amp;</p> <p><b>198 Napier Street, Fitzroy 3065</b>          Contact: 0403 283 723 (Matoc Achol)</p> <p><b><u>Western Region</u></b>  <b>Footscray Office</b>          21 Victoria Street, Footscray 3011          Phone: 9396 1740          Contact: Duku W. Chaplain, Natalina Makuet &amp; Samuel Malak</p> <p><b>Werribee</b>          Kelly Park &amp; Synnot Street, Werribee 3030          Contact: Mobile: 0431 518 758 (Duku Chaplain) &amp; 0403 283 723 (Matoc Achol)</p> <p><b>Melton:</b>          390-392 High Street, Melton 3337          Contact: Natalina Makuet Mob: 0402 309 331</p>	<p><b><u>Services Offered</u></b>          The EACACOV's African Holistic Social Service of Victoria (AHSSV) can assist with the following:</p> <ul style="list-style-type: none"> <li>• Providing cultural appropriate case work, advocacy, community development support, information provision and referral services.</li> <li>• Complex case Management Program (New Program funded by Department of Immigration and Citizenship (DIAC))</li> <li>• Immigration Information</li> <li>• Funding Housing/ Accommodation</li> <li>• Dealing with other organisations e.g. schools, Centrelink, Department of Human Services (DHS).</li> <li>• Home Work Support and Computers Assistance</li> <li>• Linking individuals to employment services</li> <li>• Dealing with relationships and family /youth issues</li> <li>• Linking individuals and families to community support groups.</li> <li>• Resourcing, mentoring and facilitating the establishment of youth, women, men and elderly persons support groups</li> <li>• Resourcing groups to secure funding and other vital community resources.</li> <li>• Cross cultural Information/ training/facilitating</li> <li>• Action Research and Publications</li> </ul>
<p><b>Email:</b> <a href="mailto:eacacov@eacacov.org.au">eacacov@eacacov.org.au</a> or  <a href="mailto:duku@eacacov.org.au">duku@eacacov.org.au</a>  <a href="mailto:david@eacacov.org.au">david@eacacov.org.au</a>  <a href="mailto:tssali@eacacov.org.au">tssali@eacacov.org.au</a></p>	<p><b>Areas covered</b></p> <ol style="list-style-type: none"> <li>1. Inner Melbourne, South East, Northern</li> <li>2. Western Region – Footscray, Werribee &amp; Melton</li> </ol>

**Information sharing:** Information for the wider network to be notified about your organisations activities including:

**AHSSV New Office:**

In August 2009 African Holistic Social Services moved in a new office at 12 Buckley Street, Noble Park 3174. Phone: 9546 0366

**Current events or programs:**

- AHSSV provides free computer access & internet to secondary & primary school students, TAFE
- Provides home work support, (however you need to register).
- **ESL English classes for all those who finished AMES program (Multicultural Classes)**  
Day & Time: Every Tuesdays 9.30 – 12.30 pm during school term  
Venue: Noble Park Community Centre, Ross Reserve (behind Noble Park Swimming Pool)  
Children's support is provided on the premises for those attending classes
- **Multicultural Play Group with Play Sport (facilitated by African trained workers)**  
  
Day & Time: Every Tuesdays 12.30 - 2.30 pm during school term  
Venue: Noble Park Community Centre, Ross Reserve (behind Noble Park Swimming Pool)
- **Reading Club for Children & Parents**  
**Day & Time:** Every Tuesdays & Fridays 4.30pm – 6.00pm  
**Venue:** Community Meeting Rooms  
190 Brunswick Street, Fitzroy 3065  
**Contact: Matoc Achol, Mobile:0403 283 723**

**New projects being planned:**

On 7<sup>th</sup> March 2010 day trip to Shepparton Kids City Park for African Youth & Friends



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<b>Name of attendee</b> <b>Amrit Preet Kaur</b>	<b>Organisation represented</b> <b>WHISE(Women's health in the south east)</b>
<b>Contact number:</b> <b>97948677</b>	<b>Services offered</b> <b>Health Promotion, Training and Education, Community Services</b>
<b>Email:</b> <b>akaur@whise.org.au</b>	<b>Areas covered</b> <b>Sothern Metropolitan Region from Port Melbourne to Portsea and to the east as far as Pakenham.</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  <ol style="list-style-type: none"><li>1. On 12<sup>th</sup> April there will be a cancer Awareness information session for African women at WHISE (Time 10 -12pm RSVP Before 6<sup>th</sup> April).</li><li>2. WHISE has celebrated Harmony day on 19<sup>th</sup> March having presentations on interfaith.</li><li>3. Indian Women's Group celebrated 'Holi festival' at WHISE.</li><li>4. WHISE has just started to facilitate a mother's group at Doveton Neighbourhood Learning Centre.</li></ol> <b>New projects being planned:</b> WHISE has introduced new Project name GRACE, which means Gender Religion and Cultural Education, is an outcome of the CALD Men's Project.  <b>Other news:</b> MS Eva Orr is the new CEO of WHISE and Tricia Elliot has taken on the Business Development Consultancy role at WHISE.	



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<b>Name of attendee</b> Serap Ozdemir	<b>Organisation represented</b> Windermere Child and Family Services
<b>Contact number:</b> 9 705 3200	<b>Services offered</b> Windermere improves wellbeing in children, families and communities by enhancing their potential, building resilience and connecting them to the community.  Counselling, Victims of Crime, Specialist Therapy, Family Services, Early Choices Program, Making a Difference Program, Short Term Assistance Packages, Intensive Packages, Biala Early Intervention Service, Housing support for families, Cardinia Family Day Care and In-Home Care, Communities for Children, Berwick Family Relationship Centre and many other community development programs for disadvantaged communities including CALD.
<b>Email:</b> <a href="mailto:Serap.ozdemir@windermere.org.au">Serap.ozdemir@windermere.org.au</a>	<b>Areas covered</b> Windermere Child & Family Services commenced operations with the formation in 1851 of what later become known as The Melbourne Orphanage in Windermere Crescent, Brighton. In the ensuing years, the organisation has evolved and grown, providing a broad range of programs across multiple service sites throughout the Southern Metropolitan Region. We also have branches and co-located workers at Pakenham, Springvale, Mornington, Frankston, Hastings, St. Kilda, Dandenong, Berwick and Cranbourne.
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> The CALD Consumer Credit Project was initiated by Windermere in late 2009 with the financial support of trusts and foundations. It is an exciting short term project that is being conducted in partnership with Centrelink and Consumer Affairs Victoria, to provide diverse communities with information on credit, contracts, budgeting, warrants for unpaid	

debt or fines, and Centrelink payments.

Windermere's Freedom from Family Violence Project, funded by the Legal Services Board, is due to officially commence in April 2010. The purpose of the project is to contribute to the prevention / reduction of incidents of family violence within CALD communities through provision of information on the *Family Violence Protection Act 2008*, peer mentorship and enhanced consumer access to legal and support services. Four information sessions will be held within the Southern Region targeting the Burma Community, Afghani, Sudanese and Turkish groups.

**Windermere, City of Cardinia and Monash University partnership established to undertake an innovative research project titled "Building Community and Family Wellbeing in the Casey-Cardinia Growth Corridor"**. The aim of the research project is to establish a community capacity building approach to developing responsive and accessible services and support structures in the expanding township of Officer in the Shire of Cardinia.

**Windermere receives funding from Melbourne Community Foundation for the "Building Harmony in Growth Corridor" project.**

Windermere in partnership with the Shire of Cardinia, Southern CALD CFS Network, a range of faith and government schools in Officer and Monash University aims to assist schools in Officer to develop a sense of belonging to their new community.

This innovative preventative project aims to build the capacity of at-risk children and young people from multicultural backgrounds, and that of their families, to live harmonious and productive lives in a newly established community in the Cardinia growth corridor.

**New projects being planned:**

Homelessness forum and education session



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<b>Name of attendee</b> Jackie Jenkins	<b>Organisation represented</b> Parkinson's Victoria
<b>Contact number:</b> 9551 1122 – 1800 644 189	<b>Services offered</b> <ul style="list-style-type: none"><li>- Support and information for people with Parkinson's, their families, carers and health professionals</li><li>- Education and training for health professionals</li><li>- Awareness raising for community members</li></ul>
<b>Email:</b> info@parkinsons-vic.org.au	<b>Areas covered</b> State-wide
<p><b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:</p> <p>Parkinson's information resources are now available in a range of community languages in both print and audio formats. For more information contact Parkinson's Victoria on 9551 1122 or email <a href="mailto:info@parkinsons-vic.org.au">info@parkinsons-vic.org.au</a> Resources can also be ordered or downloaded at: <a href="http://www.parkinsonsvic.org.au">www.parkinsonsvic.org.au</a></p> <p><b>Current events or programs:</b></p> <p>Parkinson's Ambassadors are available free of charge to speak to groups and raise awareness of Parkinson's disease. Interpreters can be arranged and Ambassadors are experienced in working with interpreters.</p> <p><b>New projects being planned:</b></p>	



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<b>Name of attendee</b> Lucy Salinas	<b>Organisation represented</b> Ventana Hispana (Spanish Window) Inc
<b>Contact number:</b> 0422 657121	<b>Services offered</b> Case Management, Case work, Referrals, Food Bank, English and Computer lessons, craft, community support groups, volunteer opportunities.
<b>Email:</b> <a href="mailto:Salinas_gallardo@hotmail.com">Salinas_gallardo@hotmail.com</a>	<b>Areas covered</b> Victoria wide and specially Casey and Greater Dandenong
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Housing support Elderly and community groups in Altona, Narre Warren and Springvale Food Bank Ecclesiastic Network  <b>New projects being planned:</b>  Social activities with groups of different areas to give them the sensation of belonging to the same organizations	



STH **CALD** CFS NETWORK

Please complete this form. The information section on the bottom half will be used to compile the minutes.

<b>Name of attendee</b> Paula Jormakka	<b>Organisation represented</b> Playgroup Victoria
<b>Contact number:</b> 9791 7313	<b>Services offered</b> PlaySpot - Intensive Support Playgroup (ISP)
<b>Email:</b> <a href="mailto:paula@playgroup.org.au">paula@playgroup.org.au</a>	<b>Areas covered</b> Greater Dandenong
<p><b>Information sharing:</b> Paula Jormakka recently started in the ISP coordinator role, taking over the great work conducted previously by Liseby Lappiere who had retired at the end of 2009 but stayed on in the ISP Coordinator position for the duration of Term One 2010.</p> <p><b>Current events or programs:</b> Playgroup Victoria in partnership with the City of Greater Dandenong coordinates the Intensive Support Playgroup program, funded by the Australian Government, in Greater Dandenong. Families are referred to Intensive Support Playgroups, known as PlaySpot, by local service providers including community health, maternal and child health, refugee and women's housing services.</p> <p>PlaySpot target groups include:</p> <ul style="list-style-type: none"><li>• Newly arrived refugees</li><li>• Vulnerable and isolated families</li><li>• Families experiencing financial disadvantage</li><li>• CALD and Indigenous families</li><li>• Families who are homeless or in transient housing</li><li>• People experiencing<ul style="list-style-type: none"><li>○ chronic child protection issues</li><li>○ disability</li><li>○ mental health issues</li></ul></li></ul> <p>PlaySpot is a mobile, fully equipped van staffed by a playgroup coordinator, family support and peer support staff. It currently operates at six locations. PlaySpot is free and runs during school term.</p> <p><b>New projects being planned:</b></p>	



STH **CALD** CFS NETWORK

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<b>Name of attendee</b> Paul Saggoo Nadine Hantke	<b>Organisation represented</b> ERMHA CALD Program ( Eastern Regions Mental Health Association )
<b>Contact number:</b>  97067388	<b>Services offered</b> Psychosocial Rehabilitation support for cultural & linguistic diverse people with mental illness
<b>Email:</b> <a href="mailto:m.saggoo@ermha.org">m.saggoo@ermha.org</a> n.hantke@ermha.org	<b>Areas covered</b> In and around Greater Dandenong
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>    <b>New projects being planned:</b>    <b>Other news:</b>  First time to attend this networking meeting. We would like to introduce our cultural diversity program at ermha. Please find attached the broacher of our program.	



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<b>Name of attendee</b> Kerry Foladkar	<b>Organisation represented</b> YMCA, Dandenong Oasis
<b>Contact number:</b> 97673100	<b>Services offered</b> Aquatic Education, Group Fitness, Health Club and Crèche.
<b>Email:</b> Programs.dandenong@ymca.org.au	<b>Areas covered</b> Aquatic Education, Group Fitness, Health Club and Crèche.
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  Women's Only Session that has various fitness programs including swimming and fitness classes.  <b>Current events or programs:</b>  Currently the women's only session runs few programs on the night these include: Water Workout and Circuit Class.  <b>New projects being planned:</b>  The YMCA at present is planning an Aquatic Education Program for women merely. This is to be effective in April and during the women's session only.	



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<b>Name of attendee</b> May Farah	<b>Organisation represented</b> The New Hope Foundation (Oakleigh Site)
<b>Contact number:</b> (03) 9563 4130	<b>Services offered</b> Settlement services to newly arrived family migrants and refugees
<b>Email:</b> mayf@newhope.asn.au	<b>Areas covered</b> Bayside, Monash, Kingston, Gen Eira, Noble Park & Springvale, Frankston to Morningside.
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> <ol style="list-style-type: none"><li>SGP program: Providing information, referral and advocacy on a broad range of settlement related issues.<ul style="list-style-type: none"><li>Providing immigration advice to humanitarian entrants in relation to proposing family members</li><li>Working with the refugee communities and assisting them to run information sessions e.g. Budgeting, housing, family health and other relevant topics</li><li>Supporting and assisting community groups in obtaining funding for a number of projects from VMC and DIAC. Also, supporting community groups to develop governance skills and to implement a range of activities for their communities including recreation trips and certificate level training.</li></ul></li><li>CCS (Complex case Support)program:<ul style="list-style-type: none"><li>Providing intensive case management services to support newly arrived humanitarian entrants who have complex needs. Under this program, NHF provides ccs services across Melbourne</li></ul></li><li>Housing Project program:<ul style="list-style-type: none"><li>Providing training and language specific information to community leaders from diverse refugee backgrounds to gain knowledge and skills to assist their communities in relation to housing issues.</li><li>Providing assistance to clients residing the Casey area how to search and look for private rental accommodation and how to complete rental application forms</li></ul></li></ol> <b>New projects being planned:</b>	



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<b>Name of attendee</b> Rose Elias	<b>Organisation represented</b> Wellsprings for Women
<b>Contact number:</b> 9701 3740	<b>Services offered</b> Home Visitation Program, English & computer classes for Beginners, Living and Learning Together, Professional Development, Women Weaving Wellbeing, Art for the Love of It, Sewing, Quilting & Crochet, Polish Grandma's Group and Move It class
<b>Email:</b> rose@wellspringsforwomen.com	<b>Areas covered</b> City of Greater Dandenong and City of Casey
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  Drop- In for coffee, every Friday between 10.00 – 11.00 am from next term  <b>New projects being planned:</b>  <b>Other news:</b>  Wellsprings for Women is close during public and school holidays	



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Please complete this form. The information section on the bottom half will be used to compile the minutes.

<b>Name of attendee</b> <b>Chris Blakey</b>	<b>Organisation represented</b> <b>Anglicare Parentzone</b>
<b>Contact number:</b> <b>5991 2223/0488 500 260</b>	<b>Services offered</b> <b>Parenting programs – no cost, quarterly newsletter, resource library, training/consultancy for professionals in facilitating parent programs, information about other family support services.</b>
<b>Email:</b> <b>christine.blakey@anglicarevic.org.au</b>	<b>Areas covered</b> <b>Greater Dandenong</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Strengths based, solution focused parenting programs, responsive to groups needs.  Parent Educators Interest Group (PEIG) network meetings run each term – Term 1 – Wed 17 Feb. <b>Term 2 Wed 28 April</b>  1. VASS Arabic Speaking Women's Group – <b>Wed 10.30-12.00 3 Mar</b> Netball Assoc Hall, Bennet St, Dandenong – Contact Maisaa 9798-5227/Chris 5991 2223 <ul style="list-style-type: none"><li>• Parent Information session - Communication and dealing with feelings for parents of primary and secondary school age children. Interpreter available.</li></ul>	
2. St Michael & St Luke's Playgroup <b>Mon 10.30-11.30 22 Mar</b> Church Hall, 1472 Heatherton Rd, Dandenong – Contact Nadia 0407 050 515/Chris 5991 2223 <ul style="list-style-type: none"><li>• Parent Information session – preschool age children</li></ul>	
3. Noble Park Secondary College Transition Program <b>4 wks Thu 9.00-11.00am 25/2-18/3</b> 3 Callaghan St, Noble Park – Contact Lynda 9546 9066/Chris 5991 2223 <ul style="list-style-type: none"><li>• Y7 &amp; Y8 parent program sharing ideas on dealing with the changes, helping our kids (&amp; ourselves) cope with this stage. We'll cover Adolescent stages of development, challenging behaviours, communication strategies and helping with homework.</li></ul>	
4. Seeking Solutions Dandenong – New drop in group, starts <b>Tues 23 Feb 9.30-12.00</b> –Co-facilitated with Elizabeth Rutherford Parentzone and Hanka Crivelli CGD Family Team Dandenong Library, Stuart St, Dandenong	
<b>New projects being planned:</b>	



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<b>Name of attendee</b> Dr. Kylie Jackson (psychologist) Mr. Adam Lyons (trainee psychologist)	<b>Organisation represented</b> Specialist Children's Services, Dandenong Team (DEECD)
<b>Contact number:</b> Alison de Bruyn 9213 2030 (team leader of Dandenong Specialist Children's Services)	<b>Services offered</b> Therapy and support for young children with disabilities and developmental delays, and their families
<b>Email:</b> <a href="mailto:debruyn.alison.m@edumail.vic.gov.au">debruyn.alison.m@edumail.vic.gov.au</a>	<b>Areas covered</b> City of Greater Dandenong City of Casey Shire of Cardinia
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>   <b>New projects being planned:</b>	



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<b>Name of attendee</b> Vojislav Kablar	<b>Organisation represented</b> <b>AMES IHSS Noble Park</b>
<b>Contact number:</b> 03 8558 8870	<b>Services offered</b> Settlement services to newly arrived refugees and special humanitarian entrants
<b>Email:</b> kablarv@ames.net.au	<b>Areas covered</b> Metro South East
<b>Information sharing:</b> Agency provides IHSS services to refugees and humanitarian entrants (visa sub classes 200, 201, 202, 203, 204, 866)– on arrival reception, accommodation, assistance, case coordination information and referral. Other consortium partners include: Redback Security, BSL, VFST.	



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<b>Name of attendee</b> Fatma Faruk	<b>Organisation represented</b> <i>Australian Turkish Association Inc.</i>
<b>Contact number:</b> <b>03 9583 47 44</b>	<b>Services offered:</b> <b>Child and Family Services</b> <b>Community Partners Program (CPP)</b> <b>Community Training</b> <b>Support Groups</b> <b>Multicultural playgroup</b>
<b>Email:</b> <b>austurkish@bigpond.com</b>	<b>Areas covered:</b> <b>Primarily South East</b> <b>No limitations.</b>
<p><b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:</p> <p><b>Current events or programs:</b></p> <p>Child and Family Services funded by DHS-offers case management to families, children and youth of Turkish and Muslim backgrounds.</p> <p>Community Partners Program (CPP)-funded by Dept of Health and Ageing until June 2012. Offers information, referral, community education, resources and support to elderly Turkish community members.</p> <p>Community Training-selected units from accredited qualifications in <i>community services work</i> offered to Turkish community members interested to gain employment or do further studies in the Community/Aged Care sector.</p> <p>Support Groups-support groups are running for the elderly community members residing in the South East.</p> <p>Multicultural playgroup-playgroup for parents and children residing in the South East on Wednesday mornings.</p> <p><b>New projects being planned:</b></p> <p>ATA Turkish Women's Support Group- a support group for Turkish women most of whom are single mothers, isolated and victims of domestic violence and abuse.</p> <p><b>Other news:</b></p> <p>Information sessions will be held for the Turkish community about Aged Care support services.</p> <p>Computer training is being planned for the Turkish community.</p>	



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<b>Name of attendee</b>  Rosie Jurina Gordana Dudovic	<b>Organisation represented</b>  Australian Croatian Community Services
<b>Contact number:</b>  03 9791 6000	<b>Services offered</b> ACCS provides an extensive range of culturally and linguistically appropriate programs and services of Croatian and Bosnian-Herzegovinian backgrounds.
<b>Email:</b> <a href="mailto:rosie.jurina@accs.asn.au">rosie.jurina@accs.asn.au</a> <a href="mailto:gordana.dudovic@accs.asn.au">gordana.dudovic@accs.asn.au</a>	<b>Areas covered</b> South-East
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  CACPs; Brokerage; Senior Citizens Groups; Adult Community Further Education; Adult Croatian Language Classes;  <b>New projects being planned:</b> Community Partnership Program CPP  This program identifies barriers the communities face in accessing aged care services and residential facilities.	



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<b>Name of attendee</b>  Jacqui McBride Nida Hussein	<b>Organisation represented</b>  Cardinia-Casey Community Health Service
<b>Contact number:</b> 9212 5700	<b>Services offered</b> Community health services such as podiatry, dental, physiotherapy, massage, dental, optical and Refugee health support program. Services for Children and Families.
<b>Email:</b> <a href="mailto:Jacquie.McBride@southernhealth.org.au">Jacquie.McBride@southernhealth.org.au</a> <a href="mailto:Nida.hussein@southernhealth.org.au">Nida.hussein@southernhealth.org.au</a>	<b>Areas covered</b> Casey and Cardinia Shire
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> <ul style="list-style-type: none"><li>- Refugee health program offers support and assistance to families with refugee background. The program will link them to service providers in the area and provide one to one outreach support.</li><li>- Conversation groups held at different areas of City of Casey.</li><li>- Peer Support Program for Afghan girls in the City of Casey</li><li>- Playgroups through CCCHS</li></ul> <b>New projects being planned:</b>	



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<b>Name of attendee</b> <b>Maria deMonte</b>	<b>Organisation represented</b> <b>Centrelink</b>
<b>Contact number:</b> <b>92932624</b>	<b>Services offered</b>
<b>Email:</b> <b>Maria.de.monte@centrelink.gov.au</b>	<b>Areas covered</b> <b>Dandenong, fountain gate, pakenham, rowville</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Working with AMES and Windermere on various community projects. CCEO – Centrelink Community Engagement Officers – a new initiative by Centrelink to provide outreach work to the homeless and disadvantage customer.  <b>New projects being planned:</b>	



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<p><b>Name of attendee</b></p> <p>Gina Horn Carer Support Worker – Disability</p>	<p><b>Organisation represented</b></p> <p>Commonwealth Respite &amp; Carelink Centre</p>
<p><b>Contact number:</b></p> <p>Careline            1800 052 222</p> <p>Reception            9212 3000</p> <p>Michael White    9212 3002</p> <p>Gina Horn            9212 3009</p> <p><b>Best method of referring:</b></p> <p>Contact our Coordinator <b>Michael White</b> On 9212 3002 or one of the CSW for Referral form.</p> <p><b>ADDRESS:</b> Suite 3, 31 Princess Hwy, DANDENONG, Vic. 3175</p>	<p><b>Services offered</b></p> <p>The commonwealth Respite and Carelink Centre Southern Metropolitan Region (CRCCSMR) is a regional contact point for parents, carers, families and the community. The CRCCSMR provides information, support, respite coordination and service development in the Southern Metropolitan Region.</p> <p>A carer is someone who provides substantial care and support to a relative or friend who is frail aged, has a mental illness, a disability or chronic illness.</p> <p style="text-align: center;"><b>CARER SUPPORT PROGRAM – DISABILITY</b></p> <p>A program of the Commonwealth Respite and Carelink Centre Southern Metropolitan Region (CRCCSMR) is the <b>Carer Support Program - Disability</b> which provides support to carers of a person with a disability. It is funded through the Department of Family and Community Services and the National Respite for Carers Program. A carer is someone who is caring for a person who has a disability aged 0-64. They may be a parent, grandparent, spouse or family member providing support to a dependent person with a disability, living in the community.</p> <p>The Carer Support Program – Disability offers the carer individualised emotional support and practical assistance. The carer is able to talk confidentially with a Carer Support Worker, around issues relating to their caring role. Carer Support is provided on a short-term basis (three months). The Carer Support Program -</p>

	<p>Disability aims to inform and encourage carers to utilise services within the community.</p> <p>Referrals can be made by service providers or the carer themselves. Once a referral is accepted, a Carer Support Worker - Disability will contact the carer to arrange a visit in their home or mutually agreed location. Referrals should be sent to:</p> <p style="text-align: center;"><i>240 Kooyong Road Caulfield 3162. Phone: 9076 6274 Fax: 9276 4055</i></p> <p style="text-align: center;">For carers living in Cities of Stonnington, Port Phillip and Glen Eira</p> <p style="text-align: center;"><b>Sandringham Site</b></p> <p style="text-align: center;">193 Bluff Road, Sandringham Phone 9076 1611. Fax 9076 1610</p> <p style="text-align: center;">For carers living in the Cities Kingston and Bayside</p> <p style="text-align: center;"><b>Dandenong Site</b></p> <p style="text-align: center;"><i>31 Princes Highway Dandenong 3175. Phone 9212 3000 Fax: 9212 3030</i></p> <p style="text-align: center;">For Carers living in the Cities/Shires of Greater Dandenong, Casey and Cardinia,</p> <p style="text-align: center;"><b>Frankston Site</b></p> <p style="text-align: center;">51 Playne Street, Frankston, Phone 8781 4300: Fax 8781 3420</p> <p style="text-align: center;">For carers living in the City/Shire of Frankston &amp; Mornington Peninsula</p>
<p><b>Email:</b> Michael White, <a href="mailto:m.white@cgmc.org.au">m.white@cgmc.org.au</a> (Disability Coordinator)</p> <p>Gina Horn, <a href="mailto:g.horn@cgmc.org.au">g.horn@cgmc.org.au</a> (CSW – disability)</p>	<p><b>Areas covered</b></p> <p>South East, office based in Dandenong will cover City of Greater Dandenong, City of Casey and Cardinia Shire LGAs.</p>
<p><b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:</p>	



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<p><b>Name of attendee</b>  <b>Gavin Redfern</b>  <b>Regional Manager</b></p>	<p><b>Organisation represented</b>  <b>Consumer Affairs Victoria</b>  <b>Southern Metropolitan Region</b></p>
<p><b>Contact number:</b>  <b>8762 5345</b></p>	<p><b>Services offered</b>  <b>Promoting the interests of consumers and traders through free Community Education presentations</b></p> <ul style="list-style-type: none"> <li>• Consumer Affairs Victoria – who are we and how we can help you</li> <li>• shopping and services – refunds, lay-bys, on-line shopping</li> <li>• credit and finance – interest free deals, when you cannot pay, credit cards</li> <li>• scams – traps and tips</li> <li>• product safety – safe furniture, tools and toys</li> <li>• renting – what you need to know when you rent a property</li> <li>• retirement villages – understanding the issues</li> <li>• incorporated associations – the who, what, when and where of your association</li> <li>• buying a car – what to look out for when buying a car.</li> </ul> <p><b>Consumer enquiries and dispute Resolution services</b></p>
<p><b>Email:</b>  <b>gavin.redfern@justice.vic.gov.au</b></p>	<p><b>Areas covered</b>  <b>Southern Metropolitan Region (Port Phillip, Stonnington, Glen Eira, Kingston, Greater Dandenong, Casey, Cardinia, Bayside, Frankston, Mornington Peninsula)</b></p>
<p><b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:</p> <p><b>Current events or programs:</b>  Presentations being conducted to various CALD groups on the subject of Credit during April, May and June.</p> <p>Free workshop for Landlords – 25 May 2010 - 3.00pm-4.30pm at 12 Wheeler St, Berwick</p> <p>Free workshop for Tenants – 22 July 2010 – 3.00pm-4.30pm at 12 Wheeler St, Berwick</p>	



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<b>Name of attendee</b> Cultural Diversity Officer	<b>Organisation represented</b> City of Greater Dandenong
<b>Contact number:</b> 9239 5395	<b>Services offered</b> Local government
<b>Email:</b> c/- kdunn@cgd.vic.gov.au	<b>Areas covered</b> City of Greater Dandenong
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  Local government – point of contact for culturally diverse community groups, Interfaith Network, Interpreting and Translating.  <b>New projects being planned:</b>  Cultural Diversity Strategy	



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<b>Name of attendee</b>  <b>Mandy Lake</b>	<b>Organisation represented</b>  <b>Centrelink Dandenong,</b> Family Focus program together with Hanover Dandenong.
<b>Contact number:</b>  <b>9293 2735</b>	<b>Services offered</b>  Social work services, Support work with Family Focus program clients.
<b>Email:</b>  <b>mandy.lake@centrelink.gov.au</b>	<b>Areas covered</b>  <b>Dandenong, Keysborough, Doveton,</b> <b>Endeavour Hills.</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  I work on the Family Focus program, which is a partnership between Centrelink and Hanover Dandenong. Family Focus is an early intervention program supporting families who are at risk of homelessness. Families are offered practical support and assistance to try to maintain their housing, prevent them from becoming homeless, stabilise their finances, and address any other family issues.  <b>New projects being planned:</b>	



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<b>Name of attendee</b> Dianne Luc	<b>Organisation represented</b> Outlook Inc.
<b>Contact number:</b> 5941 1535	<b>Services offered</b> Respite and Leisure
<b>Email:</b> diannel@outlookvic.org.au	<b>Areas covered</b> Disability
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Respite is currently offered to aging careers of a CALD background. The catchment group is Shire of Cardinia. Shire of Casey and the Greater City of Dandenong. Disabled people under the age of 18 are not eligible. Day respite and short holidays (3 days) are available.  <b>New projects being planned:</b>	



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<b>Name of attendee</b> <b>Mila Waise</b>	<b>Organisation represented</b> <b>Springvale Learning and Activities Centre Inc. (SLAC)</b>
<b>Contact number:</b> <b>03 9547 26 47</b>	<b>Services offered:</b> <b>Training (accredited and non-accredited)</b> <b>Community facilities</b> <b>Leisure and recreation programs</b> <b>Multicultural playgroup</b>
<b>Email:</b> <a href="mailto:projects@springvalelac.org.au">projects@springvalelac.org.au</a>	<b>Areas covered</b> <b>No geographical limitations</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> -Training programs; Provision of special attention and support to individual students. <ul style="list-style-type: none"><li>• Certificate II in Business Services</li><li>• Certificate II in IT</li><li>• Office skills</li><li>• Basic computer skills</li></ul> -Training offered for Turkish community around community services work and aged care.  <b>New projects being planned:</b> New training program offered-Certificate IV in Project Management.  <b>Other news:</b> Working on community development initiatives with Eritrean South Eastern group.	



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<b>Name of attendee</b> Alicia Allen	<b>Organisation represented</b> Victoria Police
<b>Contact number:</b> 9247 6916	<b>Services offered</b> Information sessions to New and Emerging communities Re: Family violence
<b>Email:</b> alicia.allen@police.vic.gov.au	<b>Areas covered</b> Statewide
<b>Information sharing:</b> Funding for the NECLO program has been extended for a further 12 months ( June 2011 )	
<b>Current events or programs:</b> <ul style="list-style-type: none"><li>• Information sessions to New and Emerging communities Re: Family violence and the role of Police</li><li>• Cultural Diversity training to members of Victoria Police</li></ul>	
<b>New projects being planned:</b>	



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<b>Name of attendee</b>  Roger Harrison	<b>Organisation represented</b>  Relationships Australia (Victoria)
<b>Contact number:</b>  59901900	<b>Services offered</b> Relationship counseling for individuals, couples, families & chn. Men's Relationship groups for Sudanese, Vietnamese and Afghan men. Making Relationships Work seminars for mainstream and the Chinese community. Family Violence groups – behaviour change for men, and support for women). Parenting groups for Dads and Separation groups for men.
<b>Email:</b>  rharrison@rav.org.au	<b>South-Eastern suburbs and the Mornington Peninsula.</b>
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  Sudanese Mens Relationships group commencing Mon. 3 <sup>rd</sup> May from 6-8pm. Vietnamese Mens Relationships group – commencing soon. Phone Roger: 59901900 for enquiries / referrals to both groups.  <b>New projects being planned:</b>	



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<b>Name of attendee</b> Donna Chesters	<b>Organisation represented</b> Foundation House (VFST)
<b>Contact number:</b> 8788 3333 (Dandenong) 9388 0022 (for referrals)	<b>Services offered</b> For those impacted by war related trauma & torture: -Counselling; Groups; Advocacy; Training for service providers
<b>Email:</b> chestersd@foundationhouse.org.au	<b>Areas covered</b> Refugees Asylum seekers
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b> Ongoing professional development calendar see website – <a href="http://www.foundationhouse.org.au">www.foundationhouse.org.au</a> Working in schools with group, individual and systemic work Ongoing counseling programs and group work addressing those who are encountering barriers caused by war related trauma to a successful settlement.  <b>New projects being planned:</b>	



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<b>Name of attendee</b>  Faye Haskin	<b>Organisation represented</b>  DHS
<b>Contact number:</b>  8585 6117	<b>Services offered</b>  DHS Information – as may be appropriate
<b>Email:</b>  Faye.Haskin@dhs.vic.gov.au	<b>Areas covered</b>  SMR (Region)
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>    <b>New projects being planned:</b>	



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<b>Name of attendee</b> Neerupma Dhir	<b>Organisation represented</b> Springvale Community Aid And Advice Bureau
<b>Contact number:</b> 03 95465255	<b>Services offered</b> Information, Referral, Advocacy & Support Services (IRASS) Child Support Program Financial Counselling No Interest Loans (NILS) Settlement Services Integrated Humanitarian Settlement Services (IHSS) Job Services Australia (JSA) Counselling Service South Eastern Migration Advice Service (SEMAS ) Volunteer Program  <b>Youthlinks</b> Available from Shops 2-4, 49 Douglas Street, Noble Park Tel: 9547 0511 - (9am – 5pm)  <b>Youth Drop-In Service</b> Supported Accommodation Assistance Program (SAAP) Employment, Education & Training (EET) Community Development Program African Youth Settlement Support
<b>Email:</b> ndhir@scaab.org.au	<b>Areas covered</b> Areas covered Emergency relief( SCAAB and YOUTHLINKS ) and NILS cover the following postcodes 3169, 3171, 3172, 3174.
<p><b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:</p> <p><b>Current events or programs:</b>  <b>clIF project-</b>          Web based interactive service that will facilitate communication within, between, and to, the various cultural, language and community groups that make up the City of Greater Dandenong.</p> <p><b>The Refugee Action Program</b> is for:          Building the capacity of emerging communities to develop sustainable structures, facilitating optimum participation in a multicultural society and developing partnerships between community leaders from new and emerging communities to work with key local services in finding options to improve access to facilities.</p> <p><b>New projects being planned:</b></p>	



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<b>Name of attendee</b>  Judy Cooper	<b>Organisation represented</b>  Peninsula Crisis and Support Svcs Peninsula Youth & Family Services 37 Ross Smith Avenue, Frankston
<b>Contact number:</b>  9784-5050	<b>Services offered</b>  Key access point for housing and homelessness services for the Frankston and Mornington Peninsula areas Crisis Counselling, information, advocacy, linkage and referral Material aid – clothing, furniture and rent assistances. Self-referral, walk-ins, other social services
<b>Email:</b>	<b>Areas covered</b>  Frankston & Mornington Peninsula
<b>Information sharing:</b> Information for the wider network to be notified about your organisations activities including:  <b>Current events or programs:</b>  Housing information outreach service once a fortnight at Peninsula Mental Health Services, Davey Street, Frankston. Centrelink service once a week at 10.00am-2.30pm Tuesdays Frankston 10.00am-2.00pm Thursdays, Rosebud.  <b>New projects being planned:</b>	