

Housing Support

This program helps families with children who are homeless or at risk of becoming homeless.

Family Day Care (Cardinia)

This service offers quality childcare for 0-12 year olds in the homes of carefully selected and trained care providers. Government Child Care Benefit is available.

In Home Care (Child Care) Service:

This service can offer childcare in the child's home for families who meet the Government selection criteria. Care providers are trained and supported by the co-ordination unit.

Who can use Windermere's services?

Windermere can help people that live within the City of Greater Dandenong, the City of Casey and the Shire of Cardinia.

Where are we located?

Windermere Child and Family Services have offices in:

- Narre Warren
- Cranbourne
- Pakenham
- Springvale

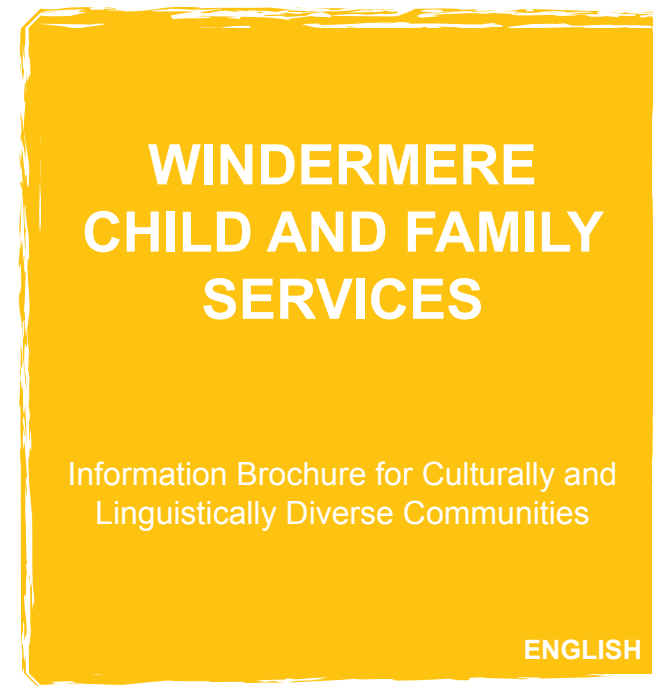
How can you contact us?

The main offices of Windermere Child and Family Services are located at:

48 Webb Street
Narre Warren 3805

You can call us on (03) 9705 3200

An interpreter will be provided if you require one.



Windermere
*everyone is someone
in our community*



Who are Windermere Child and Family Services?

Windermere Child and Family Services are a community service agency that helps children and families that are facing issues such as:

- Physical, emotional or sexual abuse
- Neglect
- Family breakdown eg. divorce or separation
- Suicide
- Unemployment
- Lack of housing
- Drug addiction
- Effects of crime
- People who have a disability and their families
- Young children who have developmental delays
- Behaviour problems

When people experience these difficult situations they usually need someone to talk to. Sometimes they can talk to friends, parents, neighbours or someone else they are close to.

However, sometimes it is more helpful to talk to a worker who is trained and has the expertise to help you sort through the problem.

These workers will help you if you contact Windermere. Because they are professionals anything you discuss will not be passed on to anyone unless someone is in danger of being hurt.



What type of help does Windermere offer?

Windermere offers a range of services and programs. These are briefly described here but you can contact Windermere for more information about each of these.

Counselling Services

This program is for children and parents and can help with:

- Parenting issues
- Behavioural or emotional problems
- Children that have difficulty with peer relationships
- Children that have been physically or sexually assaulted
- Suicide concerns
- Bullying
- Children and families who are in crisis because of a range of problems
- Adolescents Issues
- Children and families dealing with major changes to the family such as separation, divorce or death.

Disability Support Services

This program can help people who have a disability and their families. Some ways we can help include:

- Talking to you about what things are making it hard to cope
- Linking you into places that can help you
- Limited funding to assist with the costs related to the persons disability

Biala Early Intervention services

This program helps young children (0 to school entry) who have developmental delays to reach their full potential in terms of their physical skills and cognitive development.

The type of services that are offered include:

- Groups that are run by special education teachers, occupational therapists, speech pathologists, physiotherapists and psychologists
- Parent support groups
- Family support and outreach

Family Support

This program helps parents and carers who are having difficulty as families. We can help you with:

- Developing parenting skills
- Managing a household budget
- Emotional support
- Accessing other useful services

Victims of Crime Assistance and Counselling Program

We can arrange for a case manager and a counsellor to help you to recover if you have been:

- A victim of a violent crime
- A related victim of a homicide or culpable driving
- A victim of family violence
- A victim of sexual assault

