



Windermere®

*everyone is someone
in our community*

How we will work with you

Rights and Responsibilities

Easy English version

My Service:

.....

.....

My Worker:

.....

.....

We will:



Explain your rights and the things you need to do



Tell you about our services and what we do



Make sure what we say makes sense



Do what we say

We will:



Give you a worker who can help you



Work with you

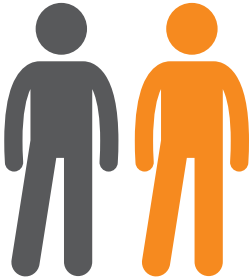


Help you to tell us what you think



Make it easy for you to talk to us

We will:



Tell you if you have to wait for us to help you



Tell you if there are fees



Tell you about changes to your service



Send you somewhere else if we can't help

What we care about:



Your Rights



The safety of you and our staff



Your ability to get to us



Your feelings

What we care about:



Your choices

My Notes:

.....

.....

.....

Find Us

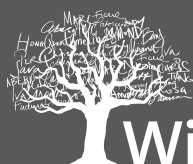
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